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   b. Pillar and Garage Panel Instructions
   c. Trim Installation
   d. Quick Install Sheet
6. Warranty

For more information, please visit our website or contact us:
www.qualitystoneproducts.com
Toll Free at 1-877-477-4373
Email at info@instoneproducts.ca
1. SPEC DATA
SECTION A - General Product Information

Product Name: Quality Stone

Distributor:
InStone Distribution
18224 102 Ave
Edmonton, AB
T5S 1S7

Product Description:

Every piece of Quality Stone’s product line has been precisely cast off of real stone. All stones used are carefully chosen for their rich texture, shape, and size. Then colors are chosen and added into the process to provide the realistic and rich details of real stone. This technology is combined into an interlocking panel system, making it quick and easy to install. The high density polyurethane used to create our panels, allows for a very lightweight veneer stone panel with the look and feel of real stone. All products have been designed for a wide array of climates and applications. Quality Stone can be applied at any temperature, and can be applied over masonry, wood, metal, and just about any other surface. Whether it is a residential, commercial, or industrial application, our products have been engineered so that no additional structural or foundation support is required. Quality Stone products are made of 98% closed-cell structural polyurethane and a titanium oxide finish which is highly UV resistant. All products should not be installed at or slightly below grade. This has less to do with the product as it does not wick moisture; but more to do with eliminating a direct pathway for insect infiltration and frost heave from saturated soil. We have no testing data to support use in an underwater environment.

Limitations:

Quality Stone products do not add to the structural load bearing capacity of the substrate to which it is being applied. All products have been designed for wall installation only, and should not be applied anywhere that they will be walked or sat on. Care should also be taken when installing in an area where a lawn trimmer or a snow blower will be coming in contact with the product.
SECTION B – Product Specifications

**DIMENSIONS AND WEIGHT**

<table>
<thead>
<tr>
<th>Product</th>
<th>Dimensions</th>
<th>Weight</th>
<th>Box</th>
<th>Pallet</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Length (in) x Height (in) x Thickness (in)</td>
<td>Items/box</td>
<td>Total lbs</td>
<td>Boxes/pallet</td>
</tr>
<tr>
<td>STACKED STONE</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Panels</td>
<td>48 x 6 x 1.5</td>
<td>16</td>
<td>36</td>
<td>24</td>
</tr>
<tr>
<td>Corner Panel</td>
<td>40/2 x 6 x 1.5</td>
<td>16</td>
<td>34</td>
<td>24</td>
</tr>
<tr>
<td>LEDGE STONE</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Panels</td>
<td>48 x 6 x 1.5</td>
<td>12</td>
<td>32</td>
<td>24</td>
</tr>
<tr>
<td>Corner Panel</td>
<td>40/2 x 6 x 1.5</td>
<td>12</td>
<td>30</td>
<td>24</td>
</tr>
<tr>
<td>CASTLE STONE</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Panels</td>
<td>48 x 12 x 1.5</td>
<td>14</td>
<td>65</td>
<td>14</td>
</tr>
<tr>
<td>Corner Panel</td>
<td>40/2 x 12 x 1.5</td>
<td>14</td>
<td>62</td>
<td>14</td>
</tr>
<tr>
<td>TILE STONE</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Panels</td>
<td>48 x 12 x 1.5</td>
<td>14</td>
<td>63</td>
<td>12</td>
</tr>
<tr>
<td>Corner Panel</td>
<td>- x - x -</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>GARAGE PANEL</td>
<td>24(ID) x 36 x 1.5</td>
<td>10</td>
<td>101</td>
<td>6</td>
</tr>
<tr>
<td>8” PILLAR PANEL</td>
<td>8(ID) x 48 x 1.5</td>
<td>4</td>
<td>12</td>
<td>50</td>
</tr>
<tr>
<td>11” PILLAR PANEL</td>
<td>11(ID) x 48 x 1.5</td>
<td>4</td>
<td>12</td>
<td>50</td>
</tr>
<tr>
<td>FIREPLACE KIT (3 pc)</td>
<td>48 x 12 x 1.5</td>
<td>3</td>
<td>18</td>
<td>49</td>
</tr>
<tr>
<td>ELECTRICAL TRIM</td>
<td>6.25 x 8.25 x 1.75</td>
<td>0.5</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>FIXTURE TRIM</td>
<td>8 x 9.75 x 1.75</td>
<td>1</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>LEDGE TRIM</td>
<td>48 x 3.5 x 1–3 taper</td>
<td>1.9</td>
<td>20</td>
<td>40</td>
</tr>
<tr>
<td>EDGE TRIM</td>
<td>48 x 2.5 x 2</td>
<td>2</td>
<td>.9</td>
<td>18</td>
</tr>
<tr>
<td>STARTER STRIP</td>
<td>48 x 0.5 x 0.5</td>
<td>.32</td>
<td>100</td>
<td>32</td>
</tr>
<tr>
<td>STONE FINISH (caulk)</td>
<td>10.3 oz</td>
<td>-</td>
<td>1.1</td>
<td>12</td>
</tr>
<tr>
<td>TOUCH UP KIT (box)</td>
<td>5.5 x 2 x 5.5</td>
<td>-</td>
<td>-</td>
<td>4</td>
</tr>
</tbody>
</table>

**COVERAGE**

<table>
<thead>
<tr>
<th>Product</th>
<th>Approx. sq.ft / PIECE</th>
<th>Approx. sq.ft / BOX</th>
<th>Approx. sq.ft / PALLET</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stacked Stone</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Panels</td>
<td>2</td>
<td>32</td>
<td>768 sq.ft (24 boxes)</td>
</tr>
<tr>
<td>Ledge Stone</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Panels</td>
<td>2</td>
<td>24</td>
<td>576 sq.ft (24 boxes)</td>
</tr>
<tr>
<td>Castle Stone</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Panels</td>
<td>4</td>
<td>56</td>
<td>784 sq.ft (14 boxes)</td>
</tr>
<tr>
<td>Tile Stone</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Panels</td>
<td>4</td>
<td>56</td>
<td>784 sq.ft (14 boxes)</td>
</tr>
<tr>
<td>Pillar Panels</td>
<td>4</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Garage Panels</td>
<td>3</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Fireplace Kit</td>
<td>4</td>
<td>12</td>
<td>-</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Piece (Linear Ft)</th>
<th>Box (Linear Ft)</th>
<th>Pallet (Linear Ft)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ledge Trim</td>
<td>4 (1.17 sq.ft)</td>
<td>80</td>
</tr>
<tr>
<td>Edge Trim</td>
<td>4 (0.67 sq.ft)</td>
<td>72</td>
</tr>
</tbody>
</table>
STANDARD BOX and PALLET

Stacked Stone, Ledge Stone, Ledge Trim
Box Dimension = 50” x 23 1/2” x 7 1/4”
Pallet Dimension = 49” x 47 1/2” x 97”
Pallet = 24 boxes

Edge Trim
Box Dimension = 50” x 11 1/2” x 7 1/4”
Pallet Dimension = 49” x 47 1/2” x 97”
Pallet = 48 boxes

Castle Stone and Tile Stone
Box Dimension = 49” x 23” x 13 1/4”
Pallet Dimension = 49” x 47 1/2” x 100”
Pallet = 14 boxes

Quick Build Garage Panels
Box Dimension = 50” x 18” x 28”
Pallet Dimension = 49” x 47 1/2” x 85”
Pallet = 6 boxes

Quick Build 8” Pillar Panels
Box Dimension = 49” x 21” x 11 1/4”
Pallet Dimension = 49” x 47 1/2” x 98”
Pallet = 16 boxes

Quick Build 11” Pillar Panels
Box Dimension = 49” x 22” x 14”
Pallet Dimension = 49” x 47 1/2” x 92”
Pallet = 12 boxes

Quick Build Fireplace Kit
Box Dimension = 50” x 6” x 13”
Pallet Dimension = 49” x 47 1/2” x 89”
Pallet = 49 boxes

Starter Strips
Box Dimension = 49” x 6” x 5 1/2”

Stone Finish
Box Dimensions = 11 1/2” x 8” x 6”

Paint Kits (Touch Up)
Box Dimensions = 2” x 5 1/2” x 5 1/2”

PRODUCT COLORS (standard)

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Ledge Stone</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td></td>
<td>√</td>
</tr>
<tr>
<td>Castle Stone</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Pillar Panels</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stacked/Ledge</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Garage Panels</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stacked/Ledge</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fireplace Kits</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Stacked Stone</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Electrical Trim</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fixture Trim</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td>√</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Finishing Products
The following finishing products are all recommended with the Quality Stone product line. See installation instructions for details on how and when to use.

- Titebond Heavy Duty Construction Adhesive – recommended if adhesive is required
- Touch-up Paint Kits – available in all colors
- Mounting Brackets – to be use for Ledge, Edge, Electrical, and Fixture Trims. Recommend 3-4 per piece
- Starter Strips – 4’ lengths

SECTION C – Technical Data

STANDARD (EXTERIOR) PRODUCT (not tested for interior)

<table>
<thead>
<tr>
<th>UL 723</th>
<th>CFS</th>
<th>FSI</th>
<th>CDS</th>
<th>SDI</th>
</tr>
</thead>
<tbody>
<tr>
<td>766.6</td>
<td>765</td>
<td>602.6</td>
<td>Over 500</td>
<td></td>
</tr>
</tbody>
</table>

ASTM D1929
Self ignition temperature 540 deg. C (1004 deg. F)

Freeze/Thaw Showed no visual sign of degradation.
ASTM G26 Showed no visual sign of degradation.
Water resistance Showed no visual sign of degradation
ASTM C518 R 3.6 or greater

OTHER AVAILABLE PRODUCTS

CLASS B PRODUCT, E84 material (not tested for exterior)

Bodycote Report No. 08-002-972 Flame Spread 59 Smoke Developed 289

CAN/ULC-S102
(Not recommended for Exterior use. Must check local building codes for all interior applications)

CLASS A material (used in Quick Build Fireplace Kits only)

<table>
<thead>
<tr>
<th>Flame Spread</th>
<th>20</th>
</tr>
</thead>
<tbody>
<tr>
<td>Smoke Developed</td>
<td>350-450</td>
</tr>
</tbody>
</table>

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Finished high-density foamed plastic, in various widths, with average maximum 2-in thickness, formed from Isocyanate Component HDA-M700-32 and Resin Component EB-HDB-625-I, HDB-625-I, HDB-540-I, EB-HDB-625-I-139, HDB-625-I-139 or EB HDB-900-I at nominal weight of 3.5 lb/lineal foot.
(Not recommended for wood-burning fireplaces. Must check fireplace manufacturer’s product manual, as well as local building codes for all applications. Heat-shield, non-combustible material, and/or other clearances are recommended with all Fireplace Kits.)

SECTION D – Installation
Installation Instructions are available at www.qualitystoneproducts.com

SECTION E – Warranty
Warranty information is available at www.qualitystoneproducts.com
2. **MSDS**
1. CHEMICAL PRODUCT AND COMPANY IDENTIFICATION

Product Name: Quality Stone
Synonyms: Paneled Stone
CAS Number: multiple

Company Identification: InStone Distribution Ltd. Web: www.instoneproducts.ca
18224 102 Ave
Edmonton, AB, T5S 1S7
(www.qualitystoneproducts.com for product information)

2. COMPOSITION / INFORMATION ON INGREDIENTS

CONTAINING: HAZARDOUS AND/OR REGULATED COMPONENTS

<table>
<thead>
<tr>
<th>Component</th>
<th>Percent</th>
<th>CAS Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ethylene Glycol</td>
<td>&gt;2%</td>
<td>107-21-1</td>
</tr>
<tr>
<td>Quartz</td>
<td>&gt;10%</td>
<td>14808-60-7</td>
</tr>
<tr>
<td>Cristobalite</td>
<td>&gt;1%</td>
<td>14464-46-1</td>
</tr>
<tr>
<td>Titanium Dioxide</td>
<td>&gt;15%</td>
<td>13463-67-7</td>
</tr>
<tr>
<td>Zinc Oxide</td>
<td>&gt;2%</td>
<td>1314-13-2</td>
</tr>
<tr>
<td>Polysiloxane Surfactant</td>
<td>&gt;2%</td>
<td>N/A</td>
</tr>
<tr>
<td>Polymeric MDI</td>
<td>&gt;55%</td>
<td>9016-87-9</td>
</tr>
<tr>
<td>4,4” – Diphenylmethane Diisocyanate (MDI)</td>
<td>&gt;30%</td>
<td>101-68-8</td>
</tr>
<tr>
<td>MDI Mixed Isomers</td>
<td>&gt;5</td>
<td>26447-40-5</td>
</tr>
</tbody>
</table>

California Prop 65: This product does not contain any ingredients which are known to the state of California to cause cancer, birth defects, or other reproductive harm.

3. HAZARDS IDENTIFICATION

EMERGENCY OVERVIEW
No unusual conditions are expected from this product. Inhalation of dust produced by the product may cause irritation of the respiratory tract.

HMIS/NFPA Rating:
Health - 0, Flammability - 0, Reactivity – 0, Personal Protection Index – N/A
NFPA/HMIS Definitions: 0-Least, 0-Slight, 0-Moderate, 0-High, 0-Extreme Protective Equipment: N/A

POTENTIAL HEALTH EFFECTS

INHALATION: If material is cut, dust may be produced and may cause an irritation if dust is inhaled.
INGESTION: No effects documented and are unlikely to be ingested. Although if ingested may cause gastrointestinal irritation.

SKIN CONTACT: Dust may cause slight itching and short term irritation.
EYE CONTACT: Dust may cause eye slight irritation, tearing and reddening, but unlikely to permanently injure eye tissue.
CHRONIC EXPOSURE: None known.
CARCINOGENICY: Not listed by NTP, IARC, or OSHA.

4. FIRST AID MEASURES

INHALATION FIRST AID: Remove victim to fresh air. Get medical attention if irritation persists.
SKIN CONTACT FIRST AID: Wash with soap and water. If rash or irritation develops get medical attention.
EYE CONTACT FIRST AID: Flush eyes with plenty of water for at least 15 minutes, lifting lower and upper eyelids occasionally. Get medical attention if irritation persists.
INGESTION FIRST AID: This is considered an unlikely event. If this does occur, immediately rinse mouth out and make sure that partial or complete intestinal obstruction does not occur. Get medical attention.

5. FIREFIGHTING MEASURES

FLASH POINT and METHOD: Not determined
FLAMMABLE PROPERTIES: Not flammable.
FLAMMABLE LIMITS IN AIR, % BY VOLUME: Not applicable
AUTO IGNITION TEMPERATURE: Not applicable
EXPLOSIVE PROPERTIES: Not applicable
EXTINGUISHING MEDIA: Use appropriate media to extinguish surrounding fires.
SPECIAL FIREFIGHTING PROCEDURES: None.
FIRE & EXPLOSION HAZARDS: No known hazards.
HAZARDOUS DECOMPOSITION PRODUCTS: None.
NOTE: In the event of a fire, wear full protective clothing and NIOSH-approved self-contained breathing apparatus with full face-piece operated in the pressure demand or other positive pressure mode. Cool containers with flooding quantities of water until well after fire is out. Do not enter confined fire space without full bunker gear (helmet with face shield, bunker coats, gloves and rubber boots), including a positive pressure, NIOSH approved, self-contained breathing apparatus.

6. ACCIDENTAL RELEASE MEASURES

PERSONAL PRECAUTIONS: Staff is required to wear, as a minimum, the following protective clothing: safety glasses and gloves.
SPILL and CLEAN UP PROCEDURE: Collect material by sweeping and place in appropriate container for disposal. Wash spill area thoroughly. Avoid the generation of dusts during clean-up.
CONTAINMENT PROCEDURES: Gather material in suitable container, dispose of as non-hazardous waste.
SPECIAL PRECAUTIONS: None

7. HANDLING AND STORAGE
RECOMMENDED STORAGE CONDITIONS: No special handling procedures are required.
SHELF LIFE: Indefinite.
HANDLING: Prevent formation of dust. Avoid dust contact with skin and eyes. Avoid inhalation of
dust. Wash thoroughly after handling. No special precautions are necessary if used correctly. Handle in
accordance with good hygiene and safety procedures.

8. EXPOSURE CONTROLS AND PERSONAL PROTECTION

AIRBORNE EXPOSURE LIMITS: In normal industry use no exposure limits exist.
VENTILATION SYSTEM: Use with adequate ventilation. Dust collection systems may be necessary
in some operations.
PERSONAL RESPIRATORS (NIOSH APPROVED): Not required. A properly fitted NIOSH approved
dust respirator or equivalent should be used under the following conditions: when mechanically
altering product (sawing, cutting, drilling or other similar dust generating process). Use respiratory
protection in accordance with your company’s respiratory protection program, local regulations and
SKIN PROTECTION: In normal industry use no skin protection is required.
EYE PROTECTION: When mechanically working this product, safety glasses with side shields or
coverall goggles are recommended for airborne dust exposures in excess of the applicable limits.

9. PHYSICAL AND CHEMICAL PROPERTIES

FORM: Solid APPEARANCE: Solid coating of various colors
ODOR: Not applicable
BOILING POINT: Not applicable SOLUBILITY IN WATER: Not applicable
SPECIFIC GRAVITY: 1.30 MELTING/FREEZING POINT: Not applicable
EVAPORATION RATE: Not applicable AUTO IGNITION TEMPERATURE: Not applicable
pH: Not applicable FLASH POINT & METHOD: Not applicable
VOC = None VAPOR PRESSURE @ 72°F: Not applicable

10. STABILITY AND REACTIVITY

STABILITY: The material is stable under normal conditions.
CONDITIONS TO AVOID: Avoid dispersion of dust in the air.
POLYMERIZATION: Additional polymerization cannot occur.
INCOMPATIBILITY WITH OTHER MATERIALS: None reasonably foreseeable.
HAZARDOUS DECOMPOSITION PRODUCTS: None expected.

11. TOXICOLOGICAL INFORMATION

ACUTE AND CHRONIC TOXICITY:
Dusts from cutting and drilling may cause mechanical irritation to eyes and skin. Ingestion may cause
irritation of throat, stomach and gastrointestinal tract. Inhalation may cause coughing, nose and throat
irritation, and sneezing. Higher exposures may cause difficulty breathing, congestion, and chest
tightness.

12. ECOLOGICAL INFORMATION
No data available for this product
13. DISPOSAL CONSIDERATIONS

WASTE DISPOSAL: Treatment, storage, transportation and disposal must be in accordance with applicable federal, state/provincial and local regulations. State and local disposal regulations may differ from federal disposal regulations. Dispose of material in accordance with federal, state and local requirements.

14. TRANSPORTATION INFORMATION

PRODUCT LABEL: UN NUMBER: Non-Regulated material
PACKAGE CLASS: N/A D.O.T. HAZARD CLASS: N/A
D.O.T. PROPER SHIPPING NAME: Non-regulated PACKING GROUP: N/A
PRODUCT RQ (LBS): None

15. REGULATORY INFORMATION

US FEDERAL REGULATORY STATUS:
General Product Information: No information available for the product.
Component Analysis: None of this products components are listed under SARA Section 302 (40 CFR 355 Appendix A), SARA Section 313 (40 CFR 372.65), or CERCLA (40 CFR 302.4). SARA 311/312 Fire Hazard: No
Sudden Release of Pressure Hazard: No
Reactive Hazard: No
Clean Air Act
None of this product's components are listed on the Clean Air Act-1990 Hazardous Air Pollutants List.

STATE REGULATIONS:
General Product Information: No additional information available.

16. OTHER INFORMATION

Prepared By: Donato Polignone Approval Date: May 21, 2007

ADDITIONAL INFORMATION:
ABBREVIATIONS:
N/A = Not Applicable.
OSHA = Occupational Safety and Health Act
TSCA = Toxic Substances Control Act
The data in this Material Safety Data Sheet relates only to the specific material designated herein. It does not relate to use in combination with any other material or in any process. This Material Safety Data Sheet (MSDS) has been reviewed to fully comply with the guidance contained in the ANSI MSDS standard (ANSI Z400.1-1998)
This information is furnished without warranty, expressed or implied, except that it is accurate to the best knowledge of Paneled Stone Inc. The data on this sheet are related only to the specific material designated herein. Paneled Stone Inc. assumes no legal responsibility for use or reliance upon these data.

END OF MSDS
3. **INTERIOR USE**
INFORMATION ON INTERIOR USE OF OUR PRODUCTS

There are 3 types/formulations of poly used in the Quality Stone product line.
1. Exterior Rated Poly
2. Class B Poly – recommended for interior applications
3. Class A Poly – used in the Fireplace Kits

Our Spec Data sheet (attached) has the full specs on each of these products. The most important points to focus on are proper clearances, Flash Point, Smoke, and Fire. As a rule, if a customer is using the Class A Fireplace Kit, or the Class B material (what people are referring to as ‘interior’); Local Building Code, or verification through a building inspector, must be followed as these are combustible products.

PRODUCT RECOMMENDED FOR INTERIOR USE

Below are the specs on our Class B material. This must not be treated as an ‘interior rated’ product. Similar to wood, MDF, and other combustibles, it is always situation/project specific.

| Class A material (used in Quick Build Fireplace Kits only) - Fire testing |
|-----------------------------------|------------------|
| Flame Spread                      | 20               |
| Smoke Developed                   | 350-450          |

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Finished high-density foamed plastic, in various widths, with average maximum 2-in thickness, formed from Isocyanate Component HDA-M700-32 and Resin Component EB-HDB-625-I, HDB-625-I, HDB-540-I, EB-HDB-625-I-139, HDB-625-I-139 or EB HDB-900-I at nominal weight of 3.5 lb/lineal ft.

(Not recommended for wood burning fireplaces. Must check fireplace manufacturer’s manual, as well as local building codes for all applications. Heat-shield, non-combustible material, or other

PRODUCT RECOMMENDED FOR FIREPLACES

Below are the specs taken from the Spec Data Sheet on our Class A material that we use in our Fireplace Kits. In some cases where a high BTU fireplace, or one where heat will be hitting the stone – it is always safest to have a flashing / heat shield made to go against the kit.

<table>
<thead>
<tr>
<th>CLASS B PRODUCT, E84 material (not tested for exterior)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bodycote Report No. 08-002-972 Flame Spread 59 Smoke Developed 289</td>
</tr>
</tbody>
</table>

CAN/ULC-S102
(Not recommended for Exterior use. Must check local building codes for all interior applications)
HDB-625-I-139 or EB HDB-900-I at nominal weight of 3.5 lb/lineal ft.
4. TECHNICAL DRAWINGS
QUALITY STONE END SECTION

BUILDING INTERIOR

BUILDING WRAP OR
CODE APPROVED
VAPOR BARRIER

QUALITY STONE LEDGER

FLASHING FROM OTHERS

QUALITY STONE PANEL ATTACHED
WITH (6) 2 1/2" EXT. GRADE
SCREWS PER PANEL

2"X4" OR 2"X6" STUD

SLAB OR
FLOORING SYSTEM

BOTTOM PLATE

APPROVED FOUNDATION

ATTACHMENT OF QUALITY STONE TO TYP. WALL SECTION
QUALITY STONE INSTALLATION

TYP. WALL SECTION
2"X4" OR 2"X6" TO CODE

1/2" OR THICKER
APPROVED EXT.
SHEATHING

CODE COMPLIANT
VAPOR BARRIER

(6) 2 1/2" #8 EXT. GRADE
SCREWS PER PANEL

QUALITY STONE
PARCEL TYP.

Min. clearance from grade by local code. Not less than 2".

APPROVED FOUNDATION
5. INSTALLATION
Quality Stone provides these Installation Instructions as guidelines. Quality Stone, however, does not install panels or have control over the installation. It is the responsibility of whoever does the installation to ensure all Quality Stone products are installed in accordance to the Quality Stone Installation Instructions. It is also the responsibility of the installer to ensure that all applicable building codes are being met or exceeded. InStone Distribution assumes no liability for either improper installation or personal injury resulting from proper or improper use or installation.

For more information, please visit our website or contact us:
www.qualitystoneproducts.com
Toll Free at 1-877-477-4373
Email at info@instoneproducts.ca
QUALITY STONE INSTALLATION INSTRUCTIONS

The following installation instructions must be followed for warranty purposes and for optimal performance. The operator of any power tools or other tools should be skilled and familiar with the correct use of each tool. Always study and follow local Building Codes when applying Quality Stone. Proper safety gear must be worn at all times.

HANDLING AND STORAGE OF PRODUCTS:
Quality Stone products are highly impact resistant once they are installed, but should be handled carefully to reduce damage prior to installation. The products should be laid flat and kept out of direct sunlight or they may be susceptible to warping. Exposed polyurethane may yellow in the sun. Ensure any exposed areas are covered with the recommended Quality Stone Finish (textured caulk) to protect from UV. Also, different climates will cause different physical changes (ie.expansion and contraction) in polyurethane products. Quality Stone has been designed to best adapt to this change, but it is always best to install when panels are cool– please ask representatives for the best stone fit for your application.

PRODUCT COLORING:
Please ensure, wherever possible, that the production dates on all product being installed side-by-side are the same. This will help ensure consistent coloring. Most of the time product from different dates will match up, but the installer should check this before installing. Also, there is the possibility for a panel to be slightly off-colored in a batch. Again, the installer should check all panels match before installing.

INSTALLATION – 1-2-3

1. MEASURE and MARK: Products should be measured and marked from the backside. Using a measuring tape, mark the backside with a pencil or marker, and then use a straight edge to mark a cutting line. Then fasten the Starter Strips along the line for the starting (bottom) row. Starter Strips are required for warranty. If the installation is into a substance (ie. concrete) which makes installation of the starter strips difficult, other means (ie. face screwing bottom row) may be necessary.

2. CUT: The panels are easiest cut from the flat backside. Use a miter saw to make the cut. For cutting panels lengthwise, use a table saw. To cut outlet and fixture holes, make markings on the backside of the panel, then use a hole saw or high speed drill (Dremel) tool to cut the opening. For precise cuts or trimming materials, a utility knife or drywall saw.

3. FASTEN: The bottom row of panels sits and locks into the Starter Strips. Fasten product to wood substrate using 2” wood screws (must penetrate wood 1”). We recommend putting (6) screws, spaced roughly every 8 inches, into the tongue seam (inside ledge where the tongue meets the top stones), on the top tongue of each panel. (minimum of 6 screws into top tongue of panel). Screws should not be put in the tongue on the side of the panel, as these screws can become visible as the panels move over time. In some cases where the tongue has been cut off, all screws must be applied directly into the face of the panels. Quality Stone Finish caulk should be
used to cover screw holes. Similar to other siding products, a construction paper (Tyvek, Typar, or tar paper) must be put on top of the wood substrate, before applying Quality Stone. When fastening trims and detail pieces – screw directly into the face (longer screws such as 3-4” may be necessary).

**EXPANSION AND CONTRACTION:**
Polyurethane panels will expand and contract much like many other building materials. It is recommended to install your panels when they are cool (contracted state) and as tight as possible to minimize the visual appearance of expansion and contraction. If a gap(s) is noticeable, Quality Stone Finish caulking can be used to fill in any gaps for a seamless finish. In some cases, backer rod should be used first to fill gaps and then add the Stone Finish.

**APPLYING PANELS:**
Each of the stone profiles has 4 different patterns or panels, each of which is numbered accordingly. Effort should be made to keep same-numbered panels away from one another (you don’t want them beside one another or on top of one another). If there is a wall on either side of the installation that the Quality Stone must butt up to, it is easiest to start from the right side and work left. Optimally, they should be installed 1-2-3-4, and if there is a row above this one – they should be installed 4-3-2-1, etc. The wall should first be measured and laid out, and a level line should be set prior to installing the starter strips. After the wall is laid out, place and fasten the corner(s) first. Then measure the distance left between the last panel and the wall. Measure and cut the panel the correct length (using the Stagger Stencil). Put Stone Finish caulking on the cut edge to cover the exposed polyurethane and to ensure a proper moisture seal. Then cut the tongue off of the panel that will meet up to the new cut piece. Place the panel in its designated position to check the fit. Ensure the Stone Finish has created a seal between the panels.

**APPLYING EDGE TRIMS AND LEDGE TRIMS:**
The wall should be measured and then a level line marked for proper placement. Most of the time, the Ledge Trim will be sitting on top of an already installed panel. Edge Trims should be applied prior to installing panels. A level can be used to help insure proper alignment. There are two options for applying trims. Wherever possible, it is recommended to use a mounting bracket. These should first be screwed to the back of the trims piece through the middle screw holes with an even amount exposed on both sides of the trim. Once all the mounting brackets are in place, place the trim in the desired location and then screw to the mounting surface through the remaining screw holes. Siding, stone, stucco, etc. should go over the exposed sides of the mounting plates. About 3 – 4 brackets per trim.

The second option, which should only be used as a secondary alternative, is to screw directly through the face of the trim piece (using 3-4” screws) in about 4 spots. Stone Finish caulking and Touch-Up Paint should be used to cover the screw holes.

**APPLYING FIXTURE TRIMS AND ELECTRICAL TRIMS:**
These trims should be installed prior to installing any panels or other trims. Both the Fixture and Electrical Trims are applied by diagonally screwing 2 ½” – 3” screws through the sides, bottom, and top. This will allow for the surrounding panels, once installed, to conceal any screw holes. If for any reason the screw is still visible on the side, Quality Stone ‘Stone Finish’ caulking should be used to cover the screw.

**FORMING or APPLYING CORNERS:**
Quality Stone recommends using our Corner Panels. For best results, alternate Left and Right Corner Panels on each course. This will stagger the joints, giving the best look. Corner Panels are applied the same as Panels, with screws going in the top tongue of the panel, or tongue seam. Corner Panel should be installed using a minimum of 5 screws. **IMPORTANT - Make sure to use a Panel or another Corner Panel as a spacer when installing the Left Corner Panels. If this is not done, the return on the Corner Panel will be too tight to the wall, and the tongue of the adjoining Panel will not have a groove to fit into**. Installers can cut the corners using regular panels and a miter saw as well. However, it should be a very tight cut, and since the Stone Finish caulking can shrink, some touch up of corner gaps is usually necessary. To fit a right angle inside or outside corner, cut each end at a 45 degree angle and try for no gap, and apply the grout. If there is a gap, a screw(s) can be used to fasten the two cut pieces together. Stone Finish caulking should then be used to fill in the gap and screw holes, and Touch-Up Paint applied. Both cuts should be made at the same place on the same panel to ensure the stone matches on both sides of the corner. A second option for inside corners is to have one piece tight to the wall (preferably with the tongue against
the wall) and the second piece butted up tight to the secured piece. Caulking should still be applied between the two panels to provide a proper moisture seal. Use a wet grout sponge to clean off the excess grout.

***angles and cuts may need to be played and experimented with, as most corners and walls are often not straight.

**APPLICATION OVER CONCRETE/BRICK:**
There are a couple of options. Quality Stone can be applied according to the standard (wood) instructions above, with a couple of differences. A pilot hole can be drilled into the concrete with a masonry bit, and a special masonry screw should be used to fasten the product (no need for construction paper). In some cases, a wood or masonry screw can be applied directly into the concrete without pre-drilling a pilot hole. A second option is to fasten a sheet of 1/2” or 3/4” plywood to the concrete and then to continue with normal wood substrate installation. Adhesive (see below) can be used in conjunction with the screws to ensure a solid installation.

**APPLICATION OVER EXISTING SIDING:**
All siding should be carefully removed with suitable cutting tools (utility knife, reciprocation saw, etc.). Once this is complete, check to ensure that the construction paper beneath the siding is in good condition (if it isn’t, apply new paper). Then proceed with installation above “APPLYING PANELS”.

**APPLICATION OVER ICF’S (INSULATED CONCRETE FORMS):**
Use the standard installation instructions above labeled “APPLYING PANELS”. The plastic ‘webs’ that are contained within the foam walls will act as a suitable anchor for the screws. Check with the ICF supplier to see whether applying construction paper before the stone installation is recommended. Adhesive (see below) can be used in conjunction with the screws to ensure a solid installation.

**APPLICATION OVER GYPSUM BOARD:**
Gypsum board applied over framing - the product must be fastened to the framing wherever possible. If there are instances where the wood framing isn’t sufficient, coarse thread drywall screws can be used. Adhesive (see below) should also be used in conjunction with the screws.

**(ADHESIVE):**
Products can be fastened to concrete, brick or other hard surfaces using the proper construction adhesive. Quality Stone recommends Titebond HEAVY DUTY CONSTRUCTION ADHESIVE, PL Premium, or other polyurethane-friendly construction adhesives. All surface areas must be clean, dry and free of oily and loose materials. Apply adhesive to the backside of the products; panels and trims - in straight lines.

**FINISHING PAINT KITS AND CAULKING:**
Only Quality ‘Stone Finish’ caulking is recommended. There is also paint Touch-Up Kits available for minor touch ups and to properly color the Stone Finish. Stone Finish caulking can be used to cover exposed polyurethane, screw holes, damaged panels, or to add extra color. You can use your finger to smooth and distribute the caulking or use a small brush to work it in place. A moist grout sponge can be used to clean the excess caulking from the product. After a product edge is cut or trimmed, Stone Finish caulking and the Touch-Up Paint should be applied to the edge. When applying around door or window openings, exterior grade, silicone caulking should be applied according to local building codes. Check desired temperatures before applying any caulking, adhesives or finishing paint.

**NOTE:** Be sure to dust off any polyurethane dust from the product before applying the Stone Finish. In some instances, a couple of different colors of Stone Finish may need to be mixed to get the desired color. Refer to the Stone Finish Matrix for proper caulking colors.

**MAINTENANCE:** Dirt and scum can be washed off the product surface with pressure-applied water. Do not use a high-pressure washer, as they can damage any exterior product. Mild, non-abrasive household cleaners or soap and water can be used with a brush to clean stubborn materials or stains.
PILLAR AND GARAGE PANEL
Installation Guidelines

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QUICKBUILD™ PILLAR AND GARAGE INSTALLATION INSTRUCTIONS

REQUIRED TOOLS:

<table>
<thead>
<tr>
<th>Miter or Circular Saw, and Table Saw</th>
<th>Drill</th>
<th>Measuring Tape</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pencil</td>
<td>Level</td>
<td>10 oz. Caulking Gun.</td>
</tr>
<tr>
<td>Safety Glasses</td>
<td>Earplugs</td>
<td>Dust Mask</td>
</tr>
</tbody>
</table>

INSTALLATION INSTRUCTIONS

The following installation instructions must be followed for warranty purposes and for optimal performance. The operator of any power tools or other tools should be skilled and familiar with the correct use of each tool. Always study and follow local Building Codes when applying Quality Stone. Proper safety gear must be worn at all times.

HANDLING AND STORAGE OF PRODUCTS:
The products should be laid flat and kept out of direct sunlight or they may be susceptible to warping. Exposed polyurethane may yellow in the sun. Ensure any exposed areas are covered with the recommended Quality Stone Finish (caulk) to protect from UV. Quality Stone products are highly impact resistant once they are installed, but should be handled carefully to reduce damage prior to installation. Also, different climates will experience different physical changes (ie. expansion and contraction) in polyurethane products. Although Quality Stone has been designed to best adapt to this change, it is always best to install when panels are cool–please ask representatives for the best fit for your application.

PRODUCT COLORING:
Please ensure, wherever possible, that the production dates on all product being installed side-by-side are the same. This will help ensure consistent coloring. Most of the time product from different dates will match up, but the installer should check this before installing. Also, there is the possibility for a panel to be slightly off-colored in a batch. Again, the installer should check all panels match before installing.

PILLAR PANELS

INSTALLATION – 1-2-3

1. PILLAR SIZE - Pillar Panels are designed to fit snugly on an 8” post and 11” post. If your post is less than the recommended size, it is recommended that your build out (fir out using 2x4’s, plywood, etc.) the pillar to be just less than, or equal to, 8” or 11” on all sides. The Pillar Panels are 48” tall (coverage) and provide about 52” coverage with a Ledge Trim on top. Pillar Panels can also be stacked one on top of another to cover a full 96” post (or taller). The Pillar Panels have a ‘finger-joint’ fit. There is only one design (mould) of panel, so the panel must be flipped the opposite direction on each alternating side. This will allow the pieces to fit together, and will make each alternating side look different.

2. CUT: The panels can be cut horizontally to create any different height. Ensure that each alternating side is cut exactly the same (with two sides flipped to alternate), so the ‘finger-joint’ fits together perfectly.
3. FASTEN: Two sides should be installed by putting screws diagonally through all narrow horizontal courses. The two alternate sides will need to be face-screwed, using a minimum of (6) screws per side. If the screws are visible, Quality Stone 'Stone Finish' caulk should be used to hide the screws. Fasten the Pillar Panels using 2 ½” – 3” deck screws.

EXPANSION AND CONTRACTION:
The product panels will expand and contract much like many other building materials. Although it is very minimal, it is recommended to install your panels when they are cool (contracted state) and as tight as possible to minimize the visual appearance of expansion and contraction. If a gap(s) is noticeable, Quality Stone Finish caulk can be used to fill in any gaps for a seamless finish. In some cases, backer rod should be used first to fill gaps and then add the Stone Finish.

APPLYING LEDGE TRIMS:
Ledge Trims can be installed on the top of the Pillar Panels to create a finished look. The Ledge Trims should be cut at a 45 degree angle (miter) to create a clean look where the trims meet. 1 ¼ Ledge Trims will be required to finish the top of the 8” pillar, and about 1 ½ Ledge Trims for the 11” pillar.
Place at least (4) 3 ½” screws (every 12”) into the face of the Ledge Trims and countersink them at least ½”. Stone Finish can then be used to fill the seam and the screw holes.

FOR APPLICATIONS OVER OLD BRICK, GYPSUM, CONCRETE, AND PROPER RECOMMENDED ADHESIVES, ETC., SEE THE REGULAR INSTALLATION INSTRUCTIONS FOR DETAILS

GARAGE PANELS

INSTALLATION – 1-2-3

1. GARAGE SIZE - Garage Panels are designed to cover up a 24” width on either side of a garage door. See below if your space is less than 24”. If your space is larger than 24”, the Quality Stone Corner panels and regular Panels will be a better option.

2. CUT: If your space is less than 24”, simply cut the straight side that meets up to your garage door or garage door trim. If the stone sticks out beyond the door or trim, Stone Finish should be added to the cut polyurethane. If the stone butts up to a trim that is thicker than the stone, Stone Finish may not be required.

3. FASTEN: There is only one mould for the Garage Panels. They can be flipped either way to work with the right or left side of a garage. They can also be placed one on top of another.
   Fasten the Garage Panels using 2 ½” deck screws. Place a minimum of six screws into the face of the Garage Panel, (2) about 1” in from the left and right edge and 1” in from the top and bottom of the panel, and (2) in the middle of the panel, also about 1” in from the top and bottom of the panel. Stone Finish can then be used to fill the seam and the screw holes.

EXPANSION AND CONTRACTION:
The product panels will expand and contract much like many other building materials. It is recommended to install your panels when they are cool (contracted state) and as tight as possible to minimize the visual appearance of expansion and contraction. If a gap(s) is noticeable, Quality Stone Finish caulk can be used to fill in any gaps for a seamless finish. In some cases, backer rod should be used first to fill gaps and then add the Stone Finish.

APPLYING LEDGE TRIMS:
Ledge Trims can be installed on the top of the Garage Panels to create a finished look. The Ledge Trims should be cut at a 45 degree angle (mitre) to create a clean look when the panel and the trim wrap the corner. About 30° of Ledge Trim will be required to finish the top of one garage side, so 1 ¼ Ledge Trims will be needed to finish the two sides of a garage. Place at least (4) 3 ½” screws (every 12”) into the face of the Ledge Trims and countersink them at least ½”. Stone Finish can then be used to fill the seam and the screw holes.
Quality Stone provides these Installation Instructions as guidelines. Quality Stone, however, does not install product or have control over the installation. It is the responsibility of whoever does the installation to ensure all Quality Stone products are installed in accordance to the Quality Stone Installation Instructions. It is also the responsibility of the installer to ensure that all applicable building codes are being met or exceeded. InStone Distribution assumes no liability for either improper installation or personal injury resulting from proper or improper use or installation.

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**Edge Trims**
- Used primarily at the sides and top of the windows and doors
- Can be used at the bottom of windows
- Screwed in through the face in 3-5 spots. Stone Finish caulking applied to fill in the holes (it is a good idea to touch up the Stone Finish caulking with the paint kit for a perfect match)
- Once trims are up, stone is then cut to butt up to trims
- If the Edge Trim is butting up against a Ledge Trim at the bottom of a window, it is best to cut it at an angle so it matches the downward angle of the Ledge Trim
- If an Edge Trim needs to be cut, make sure to apply Stone Finish caulking to the cut end (Please refer to, and follow, local building code as for the proper use of flashings and sealants)

**Ledge Trims**
- Used primarily at the bottom of windows as a sill, or at the top of stone as a top ledge
- Screwed in through the face in 3-5 spots. Stone Finish caulking applied to fill in the holes (it is a good idea to touch up the Stone Finish caulking with the paint kit for a perfect match)
- Typically the Ledge trim is put on first at the bottom of the window, and then the Edge Trim is installed to butt to the top of the Ledge Trim
- If an Ledge Trim needs to be cut, make sure to apply Stone Finish caulking to the cut end (Please refer to, and follow, local building code as for the proper use of flashings and sealants)

*Make sure to follow proper building code instructions when applying any trims or other materials around windows and doors.*
ENSURE YOU HAVE ALL YOUR INSTALL AND SAFETY TOOLS READY

MAKE LEVEL LINE TO FOLLOW

INSTALL STARTER STRIP

LOCK FIRST ROW OF PANELS ONTO STARTER STRIP, THEN SCREW 3-4 SCREWS IN THE TOP, AND 1-2 IN THE SIDE OF EACH PANEL

IF CORNER PANELS ARE BEING USED, YOU WILL LIKELY NEED TO CUT SOME PANELS AND FIT THEM BETWEEN TWO PANELS. THERE MAY BE A NEED TO USE OUR STONE FINISH TO COVER SCREW HOLES (OR TO FILL ANY UNWANTED GAPS OR COVER EXPOSED POLY)

**CORRECT**

**INCORRECT**

* MAKE SURE TO STAGGER VERTICAL JOINTS

* ALL PANELS ARE NUMBERED - MAKE SURE YOU DON'T REPEAT THE SAME NUMBER PANEL SIDE-BY-SIDE, OR ABOVE AND BELOW
6. **WARRANTY**
A. LIMITED WARRANTY TO ORIGINAL PURCHASER ONLY

Subject to the terms, conditions, and limitations stated herein, Instone Distribution Ltd. ("Instone Distribution") provides this limited warranty only to the person or entity that originally purchased (the “Original Purchaser”) any trims, panels and/or corners (collectively the “Product”) from Instone Distribution and which was purchased within Canada.

Subject to the terms, conditions, and limitations stated herein, Instone Distribution warrants that the Product will not peel, flake, rot, blister, crack, or corrode solely as a result of defects in materials or workmanship (the “Warranty”) for a period of four (4) years full warranty from the original date of purchase (the “Full Warranty Period”), and an additional sixteen (16) years at the percentages set forth in the table below (the “Additional Percentage Warranty Period”).

Subject to the terms, conditions and limitations stated herein, if at any time during the Full Warranty Period or the Additional Percentage Warranty Period, the Original Purchaser discovers a breach of the Warranty, and the Product (or applicable part thereof) is made available for inspection by Instone Distribution, then upon verification of the validity of the Warranty claim, Instone Distribution will, at no cost to the Original Purchaser during the Full Warranty Period and at the applicable percentage cost during the Additional Percentage Warranty Period (as described in the table below), and at Instone Distribution’s sole option, either:

(i) repair such breach or defect; or

(ii) replace the defective Product (or part thereof).

Instone Distribution and the Original Purchaser shall share (on a percentage basis) in the cost of Warranty repair or replacement according to the following table:

<table>
<thead>
<tr>
<th>Warranty Period (Years from Date of Original Purchase)</th>
<th>Warranty Cost By Percentage (%)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>By Instone Distribution</td>
</tr>
<tr>
<td>Full Warranty Period (0 through 4 years)</td>
<td>100%</td>
</tr>
<tr>
<td></td>
<td>By Instone Distribution</td>
</tr>
<tr>
<td>Additional Percentage Warranty Period:</td>
<td></td>
</tr>
<tr>
<td>4 years and 1 day through 5 years</td>
<td>90%</td>
</tr>
<tr>
<td>5 years and 1 day through 6 years</td>
<td>80%</td>
</tr>
<tr>
<td>6 years and 1 day through 7 years</td>
<td>70%</td>
</tr>
<tr>
<td>7 years and 1 day through 8 years</td>
<td>60%</td>
</tr>
<tr>
<td>8 years and 1 day through 9 years</td>
<td>50%</td>
</tr>
<tr>
<td>9 years and 1 day through 10 years</td>
<td>40%</td>
</tr>
<tr>
<td>10 years and 1 day through 15 years</td>
<td>20%</td>
</tr>
<tr>
<td>15 years and 1 day through 20 years</td>
<td>10%</td>
</tr>
</tbody>
</table>
THE FOREGOING REMEDIES SHALL CONSTITUTE THE ORIGINAL PURCHASER’S SOLE AND EXCLUSIVE REMEDIES FOR BREACH OF THE WARRANTY AND ALL OTHER REMEDIES ARE HEREBY EXPRESSLY EXCLUDED.

B. TERMS AND CONDITIONS OF WARRANTY AND EXCLUSIONS

In order for the Warranty to apply, the following terms and conditions must be strictly complied with:

1. The Product must be stored according to Instone Distribution’s published storage instructions (located in the installation instructions) at all times between the original date of purchase and installation.

2. The Product must be continually used by the Original Purchaser for the intended purpose.

3. The Original Purchaser shall follow and adhere to the Instone Distribution published installation instructions and all building codes adopted by federal, provincial, or local governments or government agencies and applicable to the installation. The failure to install the Product strictly in accordance with the Instone Distribution published installation instructions shall immediately void the Warranty.

4. Any repair of the Product prior to or subsequent to verification of a Warranty claim by Instone Distribution without Instone Distribution’s prior written approval shall void the Warranty.

This Warranty does not cover, and Instone Distribution is not liable for:

- vandalism;
- misuse or abuse of the Product;
- tampering or modification of the Product;
- alteration or further processing of the Product after shipment other than prescribed methods of installation;
- damage resulting from inadequate or improper installation;
- negligence or accident;
- damage from shipping or handling;
- mold or mildew accumulation;
- fumes or vapors;
- damage due to air pollution;
- harmful chemicals;
- falling objects or the impact of foreign objects;
- fire;
- removal of the Product for repair or any costs associated therewith (including shipping costs);
- lightning, hurricane, tornado, windstorm, earthquake, or any other acts of God;
- animals/birds of any kind;
- improper maintenance of the Product;
- distortion and/or warping from exposure to excessive heat sources;
- color changes due to normal weathering (normal weathering is the damaging effects of sunlight and extremes of weather and atmosphere that may cause any colored surface to fade, chalk, or become soiled or stained; exposure to the elements will cause gradual, uniform change over time; the degree to which normal weathering occurs will vary depending on air quality, the building's location and other local conditions over which Instone Distribution has no control);
- any other causes beyond Instone Distribution’s reasonable control.

C. PROCESS FOR MAKING A WARRANTY CLAIM

1. Contact Instone Distribution to obtain a Warranty Claim Form.

2. Any and all Warranty claims under this Warranty must be reported in writing, either by mail or facsimile, by the Original
Purchaser to Instone Distribution within thirty (30) days of the date that the defect in the Product is first discovered by the Original Purchaser.

3. The original invoice for the Product and a completed Warranty Claim Form must be provided by the Original Purchaser at the time of submission of any Warranty claim.

4. The Original Purchaser shall provide Instone Distribution with samples or photographs of the Product, promptly upon request by Instone Distribution. The Original Purchaser shall also promptly provide Instone Distribution with full access to the Product in order for Instone Distribution to verify any Warranty claim.

D. MODIFICATION OR DISCONTINUATION OF PRODUCT

Instone Distribution reserves the right, in its sole and arbitrary discretion, to discontinue or modify any design, configuration, pattern, or color of any of its Products at any time and without notice or liability to any Original Purchaser. If, for any reason, the Product of the type originally purchased by the Original Purchaser is no longer available from Instone Distribution at the time that a valid Warranty claim is made by an Original Purchaser, Instone Distribution may substitute another Product determined by it, in its sole discretion, to be substantially comparable in quality and price. Due to normal weathering, a replacement Product may differ from a Product originally purchased.

E. DISCLAIMER OF OTHER WARRANTIES AND LIMITATION OF LIABILITY

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